

Maricarmen Burgos Carrión

Chief Fulcro People Officer

Professional Profile

Mrs. Burgos Carrión joined Fulcro in February 2026 as Chief Fulcro People Officer, where she leads strategy across human capital, employee benefits, workforce wellbeing, talent management, and client solutions. She brings extensive leadership experience in benefits consulting and organizational transformation, with a strong record of building high-performing teams, strengthening client relationships, and advancing workforce engagement.

Before joining Fulcro, she was Country Head at Aon Puerto Rico, where she guided portfolio growth and retention and delivered strategic leadership across health, talent, and commercial risk solutions. Her key accomplishments include leading the Puerto Rico Benefits Outlook Study and coordinating one of Puerto Rico's first Private Health Exchange programs, helping employers expand flexibility, choice, and value for employees. She is recognized for strategic vision, innovation, collaboration, mentorship, and a strong commitment to talent development.

Professional Experience

2026 – Present	Chief Fulcro People Officer, Fulcro Insurance
2012 – 2026	Country Head, Aon Puerto Rico Executive Vice President and Client Leader, Aon Puerto Rico Executive Vice President, Health Solutions, Aon Puerto Rico Business Group Manager, Aon Puerto Rico Program Manager, Aon Puerto Rico
1997 – 2012	Product Manager, Alcatel-Lucent

Education and Certifications

- MBA, New York University, Executive MBA Program
- M.S., Industrial Engineering, Purdue University, Production Systems
- B.S., Industrial Engineering, Purdue University, Honors Curriculum
- Mental Health First Aid (MHFA) Certification

Awards and Recognition

Puerto Rico Manufacturers Association Service Award (2016); Puerto Rico Chamber of Commerce Zenith Award, Insurance Sector (2021); Caribbean Business Women Who Lead (2022)