



Crystal Coleman assumed the role of Acting Regional Director for the Atlanta Regional Office (ARO), effective July 31, 2023. Crystal previously spent more than 24 years with EBSA. She served in numerous roles, including Investigator, Senior Investigator, and Supervisory Investigator, working in the Chicago and Los Angeles Regional Offices. She also served as the Senior Advisor for Criminal Investigations in the Chicago Regional Office for three years before assuming the position of Deputy Regional Director in the Dallas Regional Office in October 2013.

In November 2015, Crystal joined the Railroad Retirement Board as Deputy Director of the Office of Programs, managing three divisions with responsibility for adjudicating and paying \$13 billion in benefit payments to more than 500,000 railroad workers and their families. She became Acting Director in January 2019, before being promoted to the position of Director of Programs in July of 2019. She retired in April 2021, leaving to become a caregiver for her mother. Crystal returned to her EBSA roots on April 9, 2023, in the role of Deputy Regional Director of the ARO.