

Ivelisse Cancel-Fonseca, MHSA, DrPH

Clinical Operations Vice-President Triple-S



Ivelisse Cancel is on the frontline of designing, executing, and overseeing efforts to optimize care management services at Triple-S, where technology is increasingly an essential function of optimizing and delivering care to members. In her role, she oversees approximately 400 clinical staff in charge of preauthorizations, hospital review, transition of care, population health management, case management, health education and preventive services. She joined Triple-S in 2013 and has consistently gained greater responsibility in the delivery of care area. Prior to joining Triple-S, she worked in the hospital sector, at Metro Pavia San Francisco Hospital, in HIMA Caguas, and she began her career in Matilde Brenes Hospital, currently Doctor's Center Hospital Bayamon.

She has a Doctorate in Public Health, specialized in Health Systems Analysis and Management, which she completed with an Academic Excellence Award; a Master of Healthcare Services Administration for which she received the Julio A. Pérez Leadership Award; and a Bachelor of Science in Nuclear Medicine Technology, all from the University of Puerto Rico Medical Sciences Campus.

As a hobby, Ivelisse is an accomplished singer.