



The Puerto Rico Chamber of Commerce
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PUERTO RICO
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CONFERENCE 2019

Chronic Care Management and the SNP Model of Care

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Chronic Care Management and the SNP Model of Care (MOC)

Develop and implement a MOC to provide structure for care management processes and systems to enable the health plan to provide coordinated care for special needs individuals



Population

- Diabetes
- Hypertension
- Chronic Kidney Disease
- Chronic Heart Disease



Interventions

- Identification
- Stratification
- Care management interventions
- Monitor outcomes



Results

- Risk Identification
- Transition of Care
- Use of Medications
- Hospitalizations
- PCP Communication
- Social Determinants



Barriers

- Technology Adoption
- UTC Population
- Caregiver Migration
- Resources to Address Social Determinants
- Transportation
- Long Term Care



Thank You

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