

The Puerto Rico Chamber of Commerce and El Nuevo Día present:



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PUERTO RICO ealth& Insurance CONFERENCE 2019

Managed Care and the Practicing (Small Town) Physician Yussef Galib-Frangie, MD, FACP President Puerto Rico Medical Association

## My Hometown



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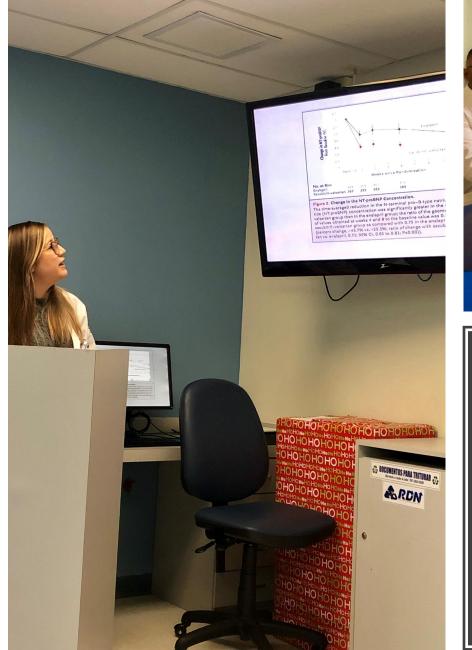
- Municipio Autónomo de San Germán
- Founded in 1511
- Nestled in the "Hills of Santa Marta" since 1573
- Area: 141.2 km<sup>2</sup> (54.51 mi<sup>2</sup>)
- Population: 35, 254 (mostly rural)
- Third oldest settlement in the Western Hemisphere

## My Workplace



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- Hospital de la Concepción
- Oldest Hospital in the Western Hemisphere!! (founded in 1511)
- 186 beds
- Internal Medicine Residency Program affiliated to Ponce Health Sciences University





### My Greatest (Daily) Accomplishment!

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- Advantages of Managed Care from the Physician's Perspective
  - "Raised on Managed Care"-Standard of Practice in Puerto Rico
  - Networks:
    - Relatively quick access to specialists and subspecialists.
    - Rapid transfer of information
    - Guarantors of optimal medical care (evidence-based medicine).
    - Physician empowerment through data.
  - Managed care has enabled the development of strong clinical relationships between patients and providers.
  - Hurricane María

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#### Opportunities

- Physician engagement with patients to improve outcomes.
- Empowerment of patients through increased health "literacy".
- "Seamless" transitions of care.
- Physician burden posed by the EHR (streamline physician workflow).
- Open communication with all stakeholders (to let data flow more effortlessly).
- Recruitment and retention of physicians.

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#### • My Aim

• To become the **one true voice** for patient advocacy (through improved outcomes) and the one true voice for physician wellbeing (through decreased burden) by the **successful** integration of all stakeholders within the private healthcare community.





## **Thank You**

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