



The Puerto Rico Chamber of Commerce
and it's Health Committee present the



PUERTO RICO
Health & Insurance
CONFERENCE 2021

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Panel IV: Value-based Care Model and the Roles of Primary
Care in the Puerto Rico Health Delivery System

How Value-Based Care can Improve Behavioral Health . . . It is just beginning.

- Emerging Models intent to focus on improvement in health, addressing care quality and work with the “Whole Person”. . . They have the Potential to dramatically improve the health **outcomes for Patients**
- Models and Health Care System:
 - Payors looking to implement payment models
 - Health Care System NOT Integrated and are mostly based on Economical Outcomes vs Quality Outcomes.
 - Bundled payments; Capitation, case rate DOES NOT represent Value-Based care
 - Providers want to focus on quality outcomes
 - Assuming the financial risk for an individual episode of care it is only the beginning.
 - Value-based care requires a change from an individual-mindset to a population-based mindset.
 - Instead of being SILOED and focused on one illness or one individual is really focused on the effective touchpoints across an entire **patient population/environment**.
 - The Payors must work on data collection to identify the quality outcomes that will help to positively impact the entire **patient population and not the individual**.
 - We all need to work on standardize quality metrics.
- Three Critical Metrics to Target Outcomes:
 - Access- Value based providers must offer integrated healthcare services (Behavioral/Physical)
 - Improve Health Outcomes- improve health **over time** meaning a joint effort not disjoint and not working only on bundled payments, because that by itself is not Value Based.
 - Superior Experience- to enhance the patient experience when everyone (Behavioral/Physical) is working together having services Patients Center.



THANK YOU!

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